

# Rendez-vous Canada (RVC 2025) Appointment Request Guide

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## **Appointment Request Guide**

MyRVC
Summary
My Profile
Appointment Requests

This guide explains how to make appointment requests for Rendez-vous Canada (RVC) 2024 as a Buyer or a Seller.

You can access Appointment Requests via your <u>MyRVC Portal.</u> Note: Click <u>here</u> to retrieve your login ID and/or password

While the guide explains how to make requests based on the formula for a Seller, the steps are nearly the same for Buyers. We'll note differences where applicable.



Note: You must be registered as an "appointment-taking" delegate to make requests. If you are unclear of your status, please contact the RVC Project Office at <u>rvc@rendezvouscanada.ca</u>.



## Make New Requests

Make Ne	ew Requests View /	Prioritize My Requ	uests Edit T	imeslots		Email Help	
You can m nu	Sally Chan Accent Inns & The Hotel ZE (SELLER) nake changes to your appointment requirement of times until Apr 5 2024 11:59F	ED Nests unlimited M EST.	Total requests n Aax requests allo	nade : 4 wed : 100	View Profile Who Requeste Search <b>Q</b>	View All Profi	les Show All
	Company	Delegate	Country	Reg. Type	Request Status	Schedule Type	Add/Remove Request
	Baxter Media (TIAC MEMBER)	David McClung	Canada	TPP	Requested	Tourism Partner Pavilion	Remove Request
	Canadian Travel Press and Baxter Travel Media (TIAC MEMBER)	Bob Mowat	Canada	MEDIA	Requested	Media	Remove Request
	CTHRC - emerit Training Solutions (TIAC MEMBER)	Jennifer MacDonald	Canada	TPP	Requested	Tourism Partner Pavilion	Remove Request
	RDÉE Canada (TIAC MEMBER)	Jean-Pierre Alexandre	Canada	ТРР	Requested	Tourism Partner Pavilion	Remove Request
	RDÉE Canada (TIAC MEMBER)	Roukya Abdi Aden	Canada	TPP		Tourism Partner Pavilion	Add Request
	66 NORD	Olivier Nau	France	BUYER		Buyer	Add Request

Make appointment requests using the Add/Remove Request function.

Requests you have made will appear in the Request Status column. The Reg. Type column shows the category of the delegate's organization.

#### B Note:

- By default, all delegates are listed.
- You cannot request appointments with organizations who have opted out of your country or industry (even though they will appear in your list).
- We recommended that you submit the maximum of requests allowed to maximize your opportunity for appointment matches. Please note that Tourism Industry Association of Canada (TIAC) members can make additional requests, as an added membership benefit.

For a full explanation of appointments and how they are structured, please visit the Appointments page on the RVC site at <u>https://www.rendezvouscanada.ca/appointments/</u>. If you need help with steps or need a function explained, click the Help button.



## **Viewing Options**

#### View Profile

To view an organization's profile, select it and then click View Profile. Note that TIAC members receive highlighted placement in the RVC directory as a membership benefit.



#### **View All Profiles**

If you wish to see details on all organizations in your list, click View All Profiles. Then you can click through all of the organizations using the navigation in the upper right corner of the screen.



#### Who Requested Me



Please pay special attention to who requested to meet you. Appointment requests are computergenerated according to the following priorities: \*

- If a Buyer and a Seller both seek an appointment with each other, a "mutual request" is generated. This schedules an appointment automatically based on each party's availability.
- Second priority is given to appointments requested by Buyers.
- Third priority is given to appointments requested by Sellers.

\*Please note: It is possible that such requests, in exceptional circumstances, will not be prescheduled, as delegates may not have mutually available timeslots.



#### Show Recommendations

Show Recommendations

Show Recommendations is a quick filter to display a list of organizations you may want to meet with. The list is generated based on compatible responses to the profile questions (clientele served, regions of Canada, doing business, regions of organizations).

#### Search



If you wish to refine your results based on specific criteria, click Search.

Here you can set a wide variety of search criteria, including a specific name, registration type, and location.

Note the Registered After option, which allows you to limit your search to a specific period. For example, you can set it from when you last logged in to see who has registered since then without having to scroll through the list of delegates again.

Other search options include searching by profile, clientele, and many others. Click on the section headers to open the different search options.

The Available Organizations list will be filtered to match your search criteria as you select it.

The following message will confirm the process is complete.

Click Exit at the top of the

Click Show All to remove the again.

Click Search again to change

### Available Companies list is now filtered to match your search criteria. Click 'Show All' to remove the filter and see all companies OK

search window to view the list.

filter and see all organizations

your search criteria.

## View/Prioritize My Requests

Once you have made your appointment requests, click View/Prioritize My Requests.



Here, you can set the priority order of your requests. To do so, click the up and down arrows to change the priority of your requests.

The Information column will show you whether the request is "mutual" between you and that delegate.

Make New Requests	Ke New Requests View / Prioritize My Requests		Edit Timeslots		Email Help			
Sally Chan					View	Profile		
Accent Inns & The Hotel ZED Total requests made : 4		al requests made : 4	Double	-length requests mad	le:0 View A	View All Profiles		
You can make changes to your appointment requests unlimited number of times until Apr 5 2024 11:59PM EST.		x requests allowed : 100	Max do allowed	Max double-length requests allowed : 6		Remove All		
requests unlimited number of times until / 30 2023 11:59PM EST.	\pr				Submit	t Changes		
	Priority	Company	Delegate	Countr	y Information	Double	Remove	
	1	Canadian Travel Press and B: Travel Media	axter Bob Mowa	at Canada				
		Havennedia						
	2	RDÉE Canada	Jean-Pierr	re Alexandre Canada				
	2	RDÉE Canada Baxter Media	Jean-Pierr David McC	re Alexandre Canada				

If you would like to remove an organization from your request list, click the appropriate boxes in the Remove column.

When you are done, click Submit Changes.

### **Edit Timeslots**

If there are times when you don't want an appointment scheduled, you can edit your timesheet to ensure no meetings are scheduled during that time. The Edit Timeslots page allows you to customize your schedule by indicating the times that you will be unavailable to take appointments.

RVC appointments will run from 9:00am - 12:00pm and 1:30pm - 5:00pm Mountain Time during the 3 days (May 28, 29 and 30) which equals to 78 timeslots (26 per day).

As a **Seller**, your appointment schedule is open for all 78 timeslots (26 per day) and closed for all other times. This means that outside of official RVC marketplace hours, appointment timeslots will be marked as closed. You can open them if you plan to take appointments during those times.

- To open a timeslot: Uncheck the box.
- To *block* a timeslot: *Check* the box.



IMPORTANT: Each appointment-taking Seller will be assigned a maximum of 26 appointments per day during the matchmaking process



Note that you can make unlimited changes to your appointment requests until the deadline of <u>April</u> 16, 2025 at 11:59 PM Eastern Standard Time.

Be sure to check in and review requests periodically because new Sellers and Buyers may have registered since you last made requests.



You should also ensure you make one last review of requests prior to the deadline – April 16, 2025.

### Next Steps

Appointment schedules will be posted on **April 30**, **2025**. After that date, any additions, changes or cancellations may be done manually.

We look forward to welcoming you at Rendez-vous Canada 2025!